**2017 PEW RESEARCH CENTER’S AMERICAN TRENDS PANEL**

**WAVE 24 JANUARY**

**JANUARY 9-23, 2017**[[1]](#footnote-1)

**ASK ALL:**

LIFE1 Overall, are you satisfied or dissatisfied with the way things are going in your life today?

1. Very satisfied
2. Mostly satisfied
3. Mostly dissatisfied
4. Very dissatisfied

**ASK ALL:**

**PROGRAMMING NOTE:**

**RANDOMLY ASSIGN 8% OF RESPONDENTS TO BE PRESENTED THE THERMOMETERS *WITHOUT* A SLIDER USING THE MOST RECENT THERMOMETER TEMPLATE LIKE IN W23. REMAINING SAMPLE SHOULD BE PRESENTED THE THERMOMETERS WITH SLIDERS AS DESCRIBED BELOW THAT WERE USED IN W4.**

REL3. We'd like to get your feelings toward a number of groups on a “feeling thermometer.” A rating of zero degrees means you feel as cold and negative as possible. A rating of 100 degrees means you feel as warm and positive as possible. You would rate the group at 50 degrees if you don’t feel particularly positive or negative toward the group.

How do you feel toward **[INSERT ITEM; RANDOMIZE]**? *(IF JAVA: Enter the number or move the slider to the number that reflects your feelings/IF NON-JAVA: Enter the number in the box that reflects your feelings)*

a. evangelical Christians

b. Catholics

c. Mormons

d. Jews

e. Muslims

f. atheists

g. Buddhists

h. Hindus

I. mainline Protestants (such as United Methodists, Episcopalians, etc.)

**RESPONSE CATEGORIES**

Numeric values from 0 to 100

**PROGRAMMING NOTE:**

**FOR JAVA: slider scale from 0 to 100 with tick marks showing 1, 25, 50, 75, 100. Label above zero= coldest, most negative; label above 100=warmest, most positive**

**FOR NON-JAVA: show a static horizontal thermometer scale with same tick marks and value labels and a text box for numeric entry below**

**[STATIC IMAGE THAT MIMICS JAVA ABOVE THE TEXT BOX]**

Enter number here:

**SOFT PROMPT TEXT IF JAVA**: “*Please try again by moving the slider to the “degree” or number that reflects your feelings. If you would like to skip, click Next.”*

***SOFT PROMPT TEXT IF NON-JAVA****: “Please enter the “degree” or number that reflects your feelings in the box. If you would like to skip, click Next.”*

*EACH QUESTION ITEM IS ON SEPARATE SCREEN; REPEAT PARAGRAPH ON EACH SCREEN.*

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**ASK ALL:**

KIND1. Overall, in your experience, are people mostly KIND or mostly UNKIND to one another ONLINE?

1. Mostly KIND
2. Mostly UNKIND

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**ASK ALL:**PROB1. Thinking of some experiences that might happen to people when they use the internet, how much of a problem, if at all, are the following? **[RANDOMIZE]**

1. People being harassed or bullied
2. Privacy violations such as identity theft or stolen information
3. People seeing false or inaccurate information
4. People spending too much time online

**RESPONSE CATEGORIES**

1. Major problem
2. Minor problem
3. Not a problem

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**ASK ALL INTERNET USERS (F\_INTUSER\_FINAL=1):**

ON3. When you think about your online experience compared with offline experiences, would you say… **[RANDOMIZE]**

1. The online environment allows people to be more anonymous
2. The online environment allows people to be more critical of others
3. The online environment allows people to be more supportive of others

**RESPONSE CATEGORIES**

1. Yes
2. No

**ASK ALL:**ACCEPT1. Compared with the way people behave offline, do you think that people ONLINE are generally…  
  
 1 MORE accepting of people who are different from them  
 2 LESS accepting of people who are different from them

3 About the same as they are offline

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**RANDOMIZE ORDER OF MEN/WOMEN IN QUESTION STEM WITH RESPONSE OPTIONS IN SAME ORDER**

**ASK ALL INTERNET USERS (F\_INTUSER\_FINAL=1):**

ON4. Do you think each of the online environments below are [RANDOMIZE ORDER: more welcoming toward men, more welcoming toward women], or about the same for both? **[RANDOMIZE]**

1. Social networking sites/apps
2. Online dating websites/apps

**NO ITEM C**

1. Comments section of a website
2. Online gaming
3. Online discussion sites such as Reddit

**RESPONSE CATEGORIES**

1. More welcoming toward men
2. More welcoming toward women
3. About the same for both

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**ASK ALL:**

**RANDOMIZE JOKE1 AND CHOICE1**

JOKE1. Which comes closer to your view, even if neither is exactly right? **[RANDOMIZE]**

1. Offensive content online is too often excused as not a big deal
2. Many people take offensive content they see online too seriously

CHOICE1. Which do you think is more important? **[RANDOMIZE]**

1. People being able to speak their minds freely online
2. People being able to feel welcome and safe online

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**ASK ALL:**ANON1. Many people online post things without using their real name or photo. Do you think that people posting online anonymously… **[RANDOMIZE]**

* 1. Makes people feel more private and secure
  2. Allows people to discuss sensitive topics without fear of embarrassment
  3. Is important to protecting freedom of speech
  4. Enables people to be cruel or harass one another
  5. Makes it hard to trust what people share

**RESPONSE CATEGORIES**

1. Yes
2. No

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**ASK ALL:**RESP1. How much have you heard about the issue of online harassment?

1. A great deal
2. Some
3. A little
4. None

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**ASK IF HAVE HEARD AT LEAST A LITTLE ABOUT ONLINE HARASSMENT (RESP1=1,2,3):**   
RESP2. How much of a role, if any, do you think each of the following groups should have in addressing online harassment? **[RANDOMIZE]**

1. Other users who witness the behavior
2. Online services such as social media platforms or other websites
3. Elected officials
4. Law enforcement

**RESPONSE CATEGORIES**

1. Major role
2. Minor role
3. No role

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**ASK IF HAVE HEARD AT LEAST A LITTLE ABOUT ONLINE HARASSMENT (RESP1=1,2,3):   
RANDOMIZE RESP3 AND RESP4**RESP3. Thinking about online services, such as social media platforms or other websites…which statement best describes your view, even if neither is exactly right? **[RANDOMIZE]**

1. Online services should not be responsible for the content users post or share on their site, even when it’s harassing
2. Online services have a responsibility to step in when harassing behavior occurs on their site

RESP4. Do you think law enforcement takes incidents of online harassment seriously enough, or not?

1. Yes, takes it seriously enough
2. No, does not take it seriously enough
3. Not sure

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**ASK IF HAVE HEARD AT LEAST A LITTLE ABOUT ONLINE HARASSMENT (RESP1=1,2,3):**RESP6. From what you know, what do you think is the most effective way to address online harassment? **[RANDOMIZE ITEMS; ITEM e always last]**

1. Peer pressure from other users
2. Increased focus and attention from law enforcement
3. Better policies and tools from online companies
4. Stronger laws against online harassment and abuse
5. Something else [TEXT BOX]

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**ASK ALL:**

UNTRUE1. Has someone ever posted something about you online that was not true?

1. Yes
2. No

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**ASK IF YES TO UNTRUE1 (UNTRUE1=1):**UNTRUE2. Thinking about the untrue post or posts that were made about you online, what did they have to do with? **[RANDOMIZE ITEMS; ITEM i always last]**

*[Check all that apply]*

1. Your character or reputation
2. Your job performance or skills
3. Your sexual identity
4. Your religion
5. Your political views
6. Your gender identity
7. Your health or medical history
8. Your relationship or sexual history
9. Other [TEXT BOX]

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**ASK IF YES TO UNTRUE1 (UNTRUE1=1):**UNTRUE3. What impact did this have on you, if any? **[RANDOMIZE ITEMS; ITEM j and k always last]**

*[Check all that apply]*

1. Trouble finding a job
2. Problems at your job
3. Trouble finding housing
4. Problems with romantic relationships
5. Problems with your friends or family
6. Problems at school
7. Damage to your reputation
8. Financial loss
9. Mental or emotional stress
10. Something else [TEXT BOX]
11. None of these **[EXCLUSIVE PUNCH]**

**ASK IF YES TO UNTRUE1 (UNTRUE1=1):**UNTRUE4. Did you try to get the untrue information corrected or removed?

1. Yes
2. No

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**ASK IF YES TO UNTRUE4 (UNTRUE4=1):**UNTRUE5. Did the untrue information get corrected or removed?

1. Yes, and it was easy to do
2. Yes, but it was difficult to do
3. No

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**RANDOMIZE ITEMS**  
**ASK ALL INTERNET USERS (F\_INTUSER\_FINAL=1):**

EXP1. How much, if anything, have you heard about the following behaviors that might occur online?

1. Doxing (posting someone’s personal information without their consent)
2. Swatting (calling in a fake emergency so that police will be sent to someone’s house)
3. Hacking (illegally accessing someone’s online accounts to collect personal information or impersonate them)
4. Trolling (intentionally provoking people for the purpose of upsetting them)

**RESPONSE CATEGORIES**

1. A great deal
2. Some
3. A little
4. None

**IF HAVE HEARD AT LEAST A LITTLE TO ANY IN EXP1 (EXP1 A-D=1-3)**

**ONLY DISPLAY ITEMS THAT WERE SELECTED IN EXP1, RANDOMIZE**

EXP2. Have any of these [“Has this” if only selected “heard at least a little” to one in EXP1] ever happened to you, personally?

*[Check all that apply]*

* 1. Doxing
  2. Swatting
  3. Hacking
  4. Trolling
  5. None of these **[EXCLUSIVE PUNCH]**

**ASK ALL INTERNET USERS (F\_INTUSER\_FINAL=1):**

**RANDOMIZE ITEMS**

EXP3. Have you ever experienced any of the following?

1. Someone sharing explicit images of you without your consent
2. Someone sending you explicit images that you did not ask for

**RESPONSE CATEGORIES**

1. Yes
2. No

**ASK ALL INTERNET USERS (F\_INTUSER\_FINAL=1):**

ON5. Have you ever witnessed any of the following behaviors directed at a particular person online? *(Not including something directed at you)* **[RANDOMIZE ITEMS]**

*[Check all that apply]*

1. Someone being called offensive names
2. Someone being physically threatened
3. Someone being harassed for a sustained period
4. Someone being stalked
5. Efforts to purposefully embarrass someone

**NO ITEMS F OR G**

1. Someone being sexually harassed

**PROGRAMMING NOTE: ALLOW MULTIPLE RESPONSES, INCLUDE A COUNT OF YES ITEMS IN THE DATASET VARIABLE ON5\_YES. 0= no items selected.**

**SOFT PROMPT TEXT: “***If none of these apply or you want to skip, click Next.”*

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**ASK IF YES TO ANY IN ON5 (ON5a-h=1):**

ON6a. Can you describe what you have witnessed in your **[IF ONE ITEM CHECKED AT ON5**: experience/**IF MORE THAN ONE ITEM**: experiences**]** of this kind?

**OPEN END—LARGE TEXT BOX—8 LINES with unlimited text**

**SOFT PROMPT TEXT:** *“Type your response in the box. If you would like to skip this question, click Next.”*

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**ASK IF YES TO ANY IN ON5 (ON5a-h=1):**

BYSTAND1. Have you ever responded or taken some sort of action when you have witnessed any of these behaviors [**IF ONLY ONE SELECTED IN ON5** “Have you ever responded or taken some sort of action when you have witnessed this behavior”]?

1. Yes
2. No

**ASK IF YES TO BYSTAND1 (BYSTAND1=1):**BYSTAND2. Which of the following did you do? **[RANDOMIZE ITEMS; ITEM h and i always last]**

*[Check all that apply]*

1. Flagged offensive content
2. Reported another user to a website or platform
3. Directly responded to another person’s harasser
4. Offered your support to someone being harassed
5. Contacted law enforcement
6. Contacted a school official
7. Contacted someone’s employer
8. Something else [TEXT BOX]
9. None of these **[EXCLUSIVE PUNCH]**

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**ASK IF YES TO ANY IN ON5 (ON5a-h=1):**CHILL2. Did witnessing these behaviors **[IF ONLY ONE SELECTED IN ON5** “THIS BEHAVIOR”**]** cause you to take any of the following steps regarding your own online presence? **[RANDOMIZE ITEMS; ITEM e and f always last]**

*[Check all that apply]*

1. Set up or adjust your privacy settings
2. Changed any information in your online profiles
3. Chose not to post something online
4. Stopped using a certain online service
5. Something else [TEXT BOX]
6. None of these **[EXCLUSIVE PUNCH]**

**ASK IF YES TO ANY IN ON5 (ON5a-h=1):**CHILL3. Did seeing any of these behaviors **[IF ONLY ONE SELECTED IN ON5** “THIS BEHAVIOR”**]** make you anxious that something similar might happen to you?

1. Yes, very anxious
2. Yes, but not too anxious
3. No

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**ASK ALL INTERNET USERS (F\_INT\_USER\_FINAL=1):**

Now thinking about your own experiences…

ON7. Which, if any, of the following have happened to you, personally, ONLINE? **[RANDOMIZE]**

*[Check all that apply]*

1. Been called offensive names
2. Been physically threatened }
3. Been harassed for a sustained period
4. Been stalked
5. Had someone try to purposefully embarrass you

**NO ITEMS F or G**

1. Been sexually harassed

**PROGRAMMING NOTE: ALLOW MULTIPLE RESPONSES, INCLUDE A COUNT OF YES ITEMS IN THE DATASET**

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**ASK IF YES TO ANY IN ON7 (ON7a-h=1):**

IDENTITY. Do you think any of these experiences were a result of your… [IF ONLY ONE SELECTED IN ON7 “Do you think this experience was a result of your…”] **[RANDOMIZE ITEMS; ITEM i ALWAYS LAST]**

*[Check all that apply]*

1. Gender
2. Physical appearance
3. Sexual orientation
4. Political views
5. Religion
6. Race or ethnicity
7. Occupation
8. Disability
9. None of these **[EXCLUSIVE PUNCH]**

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**RANDOMIZE ITEMS, KEEP “J” AND “K” LAST  
ASK IF YES TO ANY IN ON7 (ON7a-h=1):**OFF5. Did these experiences [IF ONLY ONE SELECTED IN ON7 “THIS EXPERIENCE”] cause any of the following things to happen to you?

*[Check all that apply]*

1. Trouble finding a job
2. Problems at your job
3. Trouble finding housing
4. Problems with romantic relationships
5. Problems with your friends or family
6. Problems at school
7. Damage to your reputation
8. Financial loss
9. Mental or emotional stress
10. Something else [TEXT BOX]
11. None of these **[EXCLUSIVE PUNCH]**

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**ASK IF YES TO MORE THAN 1 ITEM IN ON7 (MORE THAN 1 ON7a-h=1):**

ON7REC. Still thinking about the behaviors you have experienced, which of the following were involved the MOST RECENT time something like this happened to you?

**[PROGRAMMING NOTE: ONLY INCLUDE SELECTED RESPONSES FROM ON7 AND DISPLAY IN SAME ORDER. IF ONLY ONE ITEM SELECTED IN ON7, SEND TO ON8]**

*[Check all that apply]*

1. Being called offensive names
2. Being physically threatened
3. Being harassed for a sustained period
4. Being stalked
5. Having someone try to purposefully embarrass you

**NO ITEMS F or G**

1. Being sexually harassed
2. None of these **[EXCLUSIVE PUNCH]**

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**ASK IF YES TO ANY IN ON7 (ON7a-h=1):**

ON8. Can you describe what happened in your most recent **[IF ONE ITEM CHECKED AT ON7REC OR ON7 (IF MISSING FROM ON7REC)** : experience/**IF MORE THAN ONE ITEM:** experiences**]** of this kind?

**PROGRAMMING NOTE** :

OPEN END—LARGE TEXT BOX—8 LINES with unlimited text, include check box for “Prefer not to say“

**SOFT PROMPT:** “Type your response in the box. If you would like to skip this question, click Next.”

**HARD PROMPT TEXT: “***You selected "Prefer not to say" and also provided a description. Please update your response to one or the other.”*

**ASK IF YES TO ANY IN ON7 (ON7a-h=1):**

ON10. Still thinking about your most recent experience,how upsetting was this, if at all? **[REVERSE SCALE FOR RANDOM ½ OF RESPONDENTS]**

1. Extremely upsetting
2. Very upsetting
3. Somewhat upsetting
4. A little upsetting
5. Not at all upsetting

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**ASK IF YES TO ANY IN ON7 (ON7a-h=1):**MULT1. Did this experience take place on just one platform or website, or on multiple platforms and websites?

1. One platform or website
2. Multiple platforms and websites

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**ASK IF YES TO ANY IN ON7 (ON7a-h=1):**

ON12. In which of the following online environments did your most recent experience occur? **[RANDOMIZE ITEMS, KEEP h AND i TOGETHER IN ORDER]**

*[Check all that apply]*

1. Social networking sites/apps
2. Online dating websites/apps

**NO ITEM C**

1. Comments section of a website
2. Online gaming
3. Personal email account
4. Online discussion site such as Reddit
5. A text or messaging app
6. Another type of mobile app

**ASK IF YES TO ANY IN ON7 (ON7a-h=1):**

MULT2. Did this experience involve one specific person or multiple people?

1. One specific person
2. Multiple people
3. Not sure

**ASK IF YES TO ANY IN ON7 (ON7a-h=1):**

ON13. Thinking of the person or people involved, how did you know them? **[RANDOMIZE]**

*[Check all that apply]*

1. Friend
2. Family member
3. Coworker
4. Someone you were romantically involved with
5. An acquaintance
6. A stranger/someone I had never met before
7. I don’t know the real identity of the person or people

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**ASK IF YES TO ANY IN ON7 (ON7a-h=1):**

ON14. Did you do anything to respond to the behavior or did you just ignore it?

1. Responded
2. Ignored it

**RANDOMIZE A-H – Then order should be items “K,J,I before Other”.**

**ASK IF SAID “RESPONDED” IN ON14 (ON14=1):**

ON15. Which, if any, of the following did you do?

*[Check all that apply]*

1. Withdrew from an online forum
2. Unfriended or blocked the person
3. Confronted the person online
4. Changed your username or deleted your profile

NO ITEM E

1. Discussed the problem online in order to draw support for yourself
2. Reported the person responsible to the website or online service
3. Stopped attending certain offline events or places
4. Reported the problem to law enforcement
5. Reported the problem to an employer, school, or local official
6. Confronted the person face to face, via text, or phone call
7. Other (*Specify in box*) **TEXT BOX—1 LINE**

**ASK IF SAID “RESPONDED” IN ON14 (ON14=1):**

ON16. Do you feel that any of the steps you took were effective at making the situation better, or not?

1 Yes, were effective

2 No, were not effective

**ASK IF IGNORED IT IN ON14 (ON14=2):**

ON17. Do you feel that ignoring it was effective at making the situation better, or not?

1 Yes, made the situation better

2 No, did not make the situation better

**ASK IF YES TO ANY IN ON7 (ON7a-h=1):**HELP1. Throughout this experience, did you receive any help or support from… **[RANDOMIZE ITEMS; ITEM f and g always last]**

*[Check all that apply]*

1. Friends or family
2. Legal resources
3. A counselor or other mental health professional
4. Employer or colleagues
5. Other people online
6. Another person or resource [TEXT BOX]
7. None of these **[EXCLUSIVE PUNCH]**

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**ASK IF YES TO ANY IN ON7 (ON7a-h=1):**YOU1. Still thinking about your most recent experience, do you consider what happened to you to be “online harassment,” or not?

1. Yes
2. No
3. Not sure

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**ASK IF YES TO ANY IN ON7 (ON7a-h=1):**DANGER1. At any point during this experience, did you feel like you or people close to you might be at risk of physical danger?

1. Yes
2. No

**ASK ALL:**

On a different topic…

**RANDOMIZE ITEMS**

**ASK ALL:**

REL4. Do you, personally, happen to know anyone who is…

*[Check all that apply. Not counting yourself]*

a. An evangelical Christian

b. Catholic

c. Mormon

d. Jewish

e. Muslim

f. An atheist

g. Buddhist

h. Hindu

i. A mainline Protestant (such as United Methodist, Episcopalian, etc.)

**ASK ALL:**

REL5. Do you, personally, happen to know anyone who does not believe in or practice any religion? *(Not counting yourself)*

1. Yes
2. No

1. Open-end responses are excluded from public datasets to protect the confidentiality of ATP panelists. Lines across page designate a page break. [↑](#footnote-ref-1)